#### **C O N T A C T** 902 870 1363 (C)

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# Maureen Connors, RPR

#### PROFESSIONAL EXPERIENCE

Director, Marketing & Business Development, CanAm Physician Recruiting Inc. - Dec2022 - Present (contract)

Responsible for leading CanAm's marketing and business development efforts, including:

- Leading business development efforts
- Evaluating and developing marketing and communications strategies
- Planning, developing, implementing, and evaluating all corporate marketing efforts including creative graphic development and design
- Building brand awareness and positioning CanAm as the physician recruitment firm of choice in Canada
- Administrator of canamrecruiting.com and all social media channels

# *Marketing Consultant, Nursing Homes of Nova Scotia Association* · Sept2019 - Present (contract)

Working closely with NHNSA Managing Director and Board to convey NHNSA's messages through the visual arts by planning and designing advertisements, campaigns, events, presentations, and shaping brand standards.

- Develop exceptional graphics and creative concepts for a variety of different projects
- Liaise with the Director and Board to meet design objectives, discuss effective creative direction, and ensure brand consistency and high standards of creative execution.
- Website development and maintenance
- Develop creative proofs to support marketing objectives
- Participate in team meetings
- Manage revisions to artwork and the accuracy of information
- Assist in designing new interactions and templates
- Build and maintain a repository of graphics and illustrations for content use

*Recruitment/HR Consultant*, SEASI (Ottawa/Halifax) July2020 - Feb2023 (contract)

- Planned developed and implemented recruitment and staffing strategies. Developed a network of talent pools in the IT industry.
- Established and maintained exceptional ongoing relationships with hiring managers, external credentialing bodies, other recruiters, and key community members.
- Proactively and aggressively recruited from a variety of sources; managed selection process to include interviewing, assessing candidates, screening and recommending finalists, and filling the staffing needs.

**Freelance Marketing/Communication and Creative Graphic Design Consultant**, since Sept2001

Highly creative and versatile senior creative specialist with 16+ years of experience in the management of the complete design process. Highly skilled in client and vendor relations and negotiations; talented at building and maintaining "win-win" partnerships. Passionate and inventive creator of innovative marketing strategies and campaigns;

## SKILLS

**Global Recruitment** Facilitation & Communication Professional Recruiter Partnership Development **IT Management Training & Development Lead** Tactical Market Planning Public and Media Relations Change Management Engaging/Adaptable Self-motivating/Self-directed **Result Oriented Financially Responsible High-Stake Negotiating** Social Networking **Highly Creative** Dedicated to Excellence Visionary Leadership Empowering Time Management **Conflict Resolution** Facilitating

### EDUCATION

Saint Mary's University, Halifax, NS, 2007 Certificate in Professionalism for the HR Professional

StFX University, Antigonish, NS Bachelor of Secretarial Arts 1982-1986

## PROFESSIONAL DEVELOPMENT

Leveraging Workplace Culture, ISANS, 2021

Workplace Culture Training, ISANS, 2021

Welcome Ambassador Training, ISANS, 2021

> *Safe Space Training:* New Glasgow, NS 2015

Facilitator Training Update: Halifax, NS 2015

IMP Management Training and Development: The Professional Recruiter (since 2007)

> Project Management, Moncton, NB, 2007

Health Literacy Workshop, New Glasgow, NS, 2005

> Primary Health Care Conference, New Glasgow, NS, 2004

Image Management Workshop, NSPR, Halifax, NS

> Branding Workshop, NSPR, Halifax, NS

Communications Management, Atlanta, GA

Integrated Marketing, CASE, Toronto, ON accustomed to performing in deadline-driven environments with an emphasis on working within budget requirements. Key experiences:

- Web Design and Management
- Corporate Branding
- Print Design
- Social Media Development and Management

*Returning Officer, Antigonish, NS, Elections Nova Scotia, Halifax, NS* Mar2020-current (during provincial elections)

Reporting to the Chief Electoral Officer (CEO), the Returning Officer (RO) is responsible for the preparation and delivery of provincial electoral events in the electoral district to which they are appointed, in accordance with the Elections Act, and the policies and directions of the CEO. The duties of a returning officer are varied and call for the use of a wide range of modern management techniques: financial planning; material, human and financial resources management; contract negotiation; public and media relations; and office automation, to name a few. The returning officer must be competent in these areas and very efficient in order to complete all tasks within a very short and specific time frame.

Returning Officers play a critical role in the election process, as public officials, the Returning Officer is responsible for:

- Acquiring and maintaining the knowledge, skills, and abilities required to effectively perform their duties
- Overseeing voter registration and enumeration in their electoral district
- Administering elections, by-elections, and plebiscites within the electoral district
- Managing the financial, administrative, and human resources required for the administrative conduct of elections
- Communicating information to the public, candidates, political parties and Elections Nova Scotia
- Carrying out related administrative duties in accordance with general or specific instructions issued by the CEO
- Being an effective and non-partisan representative of Elections Nova Scotia
- Contributing to the improvement of the electoral process

Fundraising & Communications Officer, Talent Beyond Boundaries, Toronto, ON Mar 2022-Sept2022

This role is responsible for fundraising, marketing, and communications activities to support Talent Beyond Boundaries' mission in Canada. This includes leading TBB's participation in the Government's Economic Mobility Pathways Project (EMPP), designed to welcome 2000 refugees and their families through economic immigration programs over the next two years. Key deliverables:

- Develop a multi-year fundraising and communications strategy for TBB Canada
- Manage donor relations steward existing relationships effectively while cultivating new mid-level and high-value prospects and ensuring detailed donor records;
- Map institutional funding opportunities and team-lead the proposal development process for strategic prospects;
- Coordinate a communications and events calendar, ensuring regular updates to donors and supporters via the TBB website, email, social media, and face-to-face events;
- Develop, write, and design program collateral, including brochures, case studies, newsletters, presentations, and other marketing materials;
- Assist with media relations (with support from Global Communications Director).
- Promote TBB's mission and work, representing the organization to a wide range of external stakeholders, and demonstrating consistent alignment with our global vision, brand, and strategic objectives.

#### *Recruitment & Communications Advisor, Glen Haven Manor, New Glasgow, NS)* Sept2019-Jan2022

As a member of the leadership team at Glen Haven Manor, key responsibility to enhance strategic positioning, recruitment, and PR/marketing planning. Guided GHM in branding, positioning, and marketing implementation. Enhanced social marketing presence. Established favorable relationships with external stakeholders, residents, families, media, and internal staff. This portfolio also includes Learning and Development Lead and Information Technology Lead responsibilities. Key deliverables:

- Successfully led, planned and implemented an online training program for Global recruitment candidates.
- Maintained staff intranet site including the implementation of an LMS component.
- Developed/enhanced onboarding process including a comprehensive checklist and orientation/employee handbook.
- Researched, designed, and developed a handbook for global recruitment candidates.
- Demonstrated excellent leadership, team, and interpersonal skills.
- Expert program planning and management skills with attention to detail including experience with project management methodology and tools
- Savvy organizational understanding with strong influencing and negotiations skills with senior internal and external contacts
- Demonstrated leadership, influencing, communication, and strategic project management skills.
- Proven self-starter with experience in initiating and ensuring delivery of key/complex projects.
- Proven experience in working globally, cross-functionally & across cultures
- Identifies and drives innovative process improvements with significant organizational impact and manages, as needed, nonproject responsibilities, which can include processes and system optimizations

**Recruitment Specialist** - physician and hard to recruit positions PICTOU COUNTY HEALTH AUTHORITY January 2006-March 2011

- Planned developed and implemented recruitment and staffing strategies for assigned departments/functions. Consulted with hiring managers as it related to recruitment and staffing issues. Developed a network of contacts in the community and industry and participated in ongoing initiatives to develop, integrate and improve the recruiting process.
- Established and maintained exceptional ongoing relationships with hiring managers, external credentialing bodies, other recruiters and key community members.
- Proactively and aggressively recruited from a variety of sources; managed the selection process to include interviewing, assessing candidates, screening and recommending finalists and filling the staffing needs. Worked closely with CPSNS, the Department of Health and Canadian Immigration.
- Management of the immigration process for foreign recruits.
- Developed and implemented social networking and social media marketing strategies. Promotion and public relations.

#### TECHNICAL BACKGROUND

LinkedIn Recruiter Canva Trello Slack Salesforce Square Space Adobe Creative Cloud (Photoshop, InDesign, Illustrator, Adobe Reader) WordPress/Elementor LearnPress MS Word, PowerPoint, Excel, Access, Outlook, SharePoint SAP HRIS

References Available on Request